

# RECRUITER 101

Lesson One: What Makes a Great Recruiter



# PURPOSE:

Being a recruiter is a special job that often requires a wide variety of skills. This lesson looks at what it means to be a recruiter and the qualities that help make recruiters successful.

#### **Recruiters** have an important job because they serve as the **first contact** between migrant families and the **Migrant Education** Program.



# WHAT IS A RECRUITER?

**Recruiters are the eyes and ears of the Migrant Education Program** as they search through their communities to find the families and students who are eligible for MEP services.



## THE JOB RESPONSIBILITIES OF A RECRUITER INCLUDE:

- Having thorough knowledge of MEP Eligibility guidelines
- Establishing and maintaining a recruitment network in their community
- Locating areas where migratory students and families live and work
- Conducting interviews to determine student eligibility







# KNOW YOUR ROLE

#### THE JOB RESPONSIBILITIES OF A RECRUITER INCLUDE:

- Explaining the Migrant Education Program and services offered
- Filling out Certificates of Eligibility (COEs) and collecting all necessary student information
- Implementing state quality control procedures
- Following ethical standards and confidentiality laws related to student information

# WHAT IT TAKES TO BE GREAT: PATIENCE

Very few recruiters are great immediately. It takes time and patience for recruiters to build their network and establish trust in their communities.

The Federal Office of Migrant Education (OME) in their National Identification and Recruitment Manual states that it may take up to three years for recruiters to fully learn their job.

Source: National ID&R Manual pg.12





## WHAT IT TAKES TO BE GREAT: PERSISTENCE

Recruiters must be able to **work independently**. While supervisors may initially help point recruiters in the right direction,

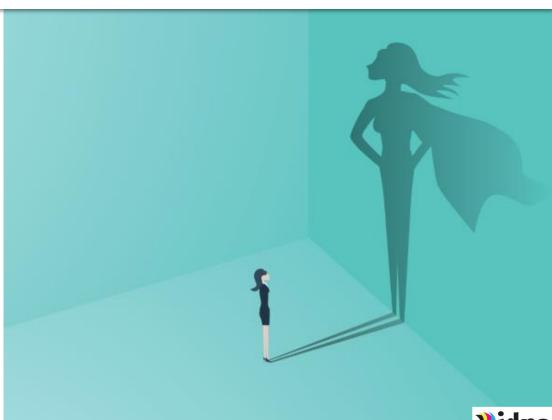
recruiters need to be able to **know their communities**, **establish work priorities**, and **create their own work plans**.



## WHAT IT TAKES TO BE GREAT: PERSISTENCE

Recruiters must be able to work in the field alone and **motivate themselves** to keep doing everything they

can to locate migrant students and their families.



#### WHAT IT TAKES TO BE GREAT: KNOWLEDGE OF GUIDELINES

The rules that determine eligibility are outlined in the Non-Regulatory Guidance issued by OME. All recruiters must familiarize themselves with the regulatory guidelines in order to properly understand the requirements for being eligible for the Migrant **Education Program.** 



### WHAT IT TAKES TO BE GREAT: KNOWLEDGE OF GUIDELINES

Recruiters should **use practice eligibility scenarios** to test their knowledge and should **regularly review the Non-Regulatory Guidance** in order to maintain their knowledge. GUIDANCE

Education of Migratory Children under Title I, Part C of the Elementary and Secondary Education Act of 1965



SELECTED CHAPTERS REVISED March 2017

U.S. Department of Education Office of Elementary and Secondary Education

## TIP FROM A RECRUITER!

Know your guidelines so that you are able to educate others (farmers, Dr offices, schools, Head Start personnel etc.) about the program, the more they understand the program the better they will be able to help you with recruitment.

- Recruiter from Arkansas

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TIPS



### WHAT IT TAKES TO BE GREAT: TIME MANAGEMENT

#### **Time management is critical** for helping recruiters to locate potential migrant students in the field.

Migrant farmworkers rarely maintain regular work schedules and **recruiters must be able to make the most of their time and resources** to ensure they are meeting migrant students and their families when they are available.



## WHAT IT TAKES TO BE GREAT: OPEN MIND

Migrant families and students can be found anywhere within the community. Recruiters must never make assumptions about who a migrant family might be and must maintain an open mind to ensure that they are being as thorough as possible while out in the field.



#### WHAT IT TAKES TO BE GREAT: ADVENTUROUS SPIRIT

To be as effective as possible in the field, recruiters must be thorough. Recruiters must explore as much of their community as possible, be willing to go places they are unfamiliar with, and speak to as many people as possible. You never know where or when you might locate a potentially eligible student or their family.



### WHAT IT TAKES TO BE GREAT: CONDUCT RESEARCH

Recruiters must stay up-to-date with all information on what is happening agriculturally in their area and what is going on within the migrant community. Research skills are essential for helping recruiters to understand their areas.





#### WHAT IT TAKES TO BE GREAT: CONDUCT RESEARCH

Recruiters should be able to use Google and other internet resources to conduct thorough research about their assigned area.



## WHAT IT TAKES TO BE GREAT: ORGANIZATION



**Recruiters** encounter many people and a lot of information while working in the field. Organizational skills help recruiters to sort through the data they collect, properly identify their work priorities, and maintain their identification and recruitment network.



# WHAT IT TAKES TO BE GREAT: ORGANIZATION

It is important for recruiters to be able to take what they have learned while researching their area and while out in the field to prioritize their tasks and create work plans for being in the field.



## TIP FROM A RECRUITER!

Get a car seat organizer with lots of pockets and hooks and put it in the front passenger seat. It will keep all your tools (pens, stapler, tape, paperclips, masks, disposable gloves, business cards, door knockers, brochures, wipes, sunscreen, etc.) handy.

Recruiter from Arkansas







## WHAT IT TAKES TO BE GREAT: FLEXIBILITY

A recruiter's plans rarely go exactly as expected while working in the field. It is important that all recruiters are able to be flexible in their plans while out in the field and make adjustments as needed.



## WHAT IT TAKES TO BE GREAT: FLEXIBILITY



**Recruiters should always** have backup ideas of what they can do in the field if their initial plans fall through. Recruiters never know when a farmworker or student might be eligible and they must be flexible enough to meet with them on their time.



#### WHAT IT TAKES TO BE GREAT: INTERVIEWING SKILLS



In order to identify a potential student for the Migrant Education Program, a recruiter must first interview the student or their family to obtain the necessary information for making an eligibility determination.



### WHAT IT TAKES TO BE GREAT: INTERVIEWING SKILLS



# It is critical that recruiters **maintain their interview skills**

and techniques to ensure that they are able to obtain all required information and properly verify that a student meets all requirements to be eligible.





It is better to dress down instead of being overdressed for interviews, you do not want to intimidate or create suspicion among some populations such as undocumented immigrants.

- Recruiter from Arkansas







#### WHAT IT TAKES TO BE GREAT: BOUNDARIES

All recruiters want to help migrant families and students as much as they can. **However, it is important for recruiters to understand their job and to establish boundaries while out in the field.** 

Recruiters can easily get burnt out and fatigued if they do not maintain boundaries on the job. **Recruiters should know their limits** so they can identify when a family or student needs additional help they may not be able to provide.





#### WORKBOOK - SELF REFLECTION!

#### **Activity: Self Reflection**

Go to the Activity in the Recruiting 101 Lesson 1 page of the workbook and answer the following questions:1. What qualities do you possess that you think will make you a great recruiter?

- 2. What are some ways you can grow and become a better recruiter?
- 3. What is the role recruiters play in the Migrant Education Program?



# NEXT STEPS

To continue learning, read Chapter 2: The MEP Recruiter in the National ID&R Manual located here: <u>https://results.ed.gov/idr-manual</u>

Take the *What Makes a Great Recruiter* mini-quiz to test your knowledge: <u>https://www.classmarker.com/online-</u> <u>test/start/?quiz=4yx60e14c885ab3e</u>

Then continue on to **Recruiting 101** Lesson 2: Resources Available to Recruiters

